

Thank You

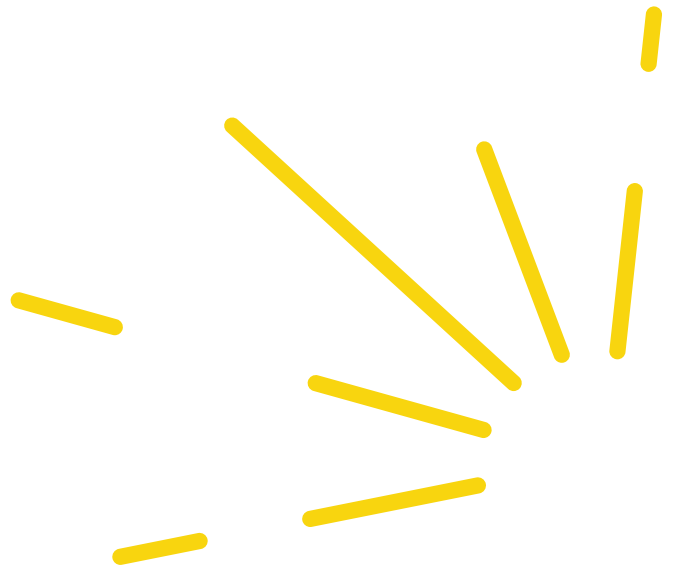
FOR CHOOSING 1SOLAR

We could not be more thrilled to have you join us here at 1Solar!

Our goal for you is to provide you with a seamless solar installation experience so that you can start producing your own power and turn your house into a powerplant.

In this folder you'll be provided with everything that you will need to stay up-to-date with your solar project.

We suggest keeping this folder so you can see what the installation process will look like and you can follow along, as well as who you need to contact when you have questions.



Who To Contact

FOR YOUR PROJECT

1Solar Customer Service: 801-683-8168

1Solar Customer Service Email: cs@1solar.com

Customer service is the go-to department to contact at 1Solar when you have questions about:

- Timeline
- Progress
- Permits
- Construction
- Electrical

Feel free to reach out to your energy consultant for anything, especially questions regarding your agreement.

Energy Consultant Name:

Energy Consultant Phone Number:



The 1Solar Process



1. Customer Service

After a sale, a member of our customer service team will reach out to you to be your direct contact for your 1Solar project. They will contact you weekly to update you on the progress of your project. You can also contact them when you have questions about your project timeline. You won't have to go to anyone else to discover what is happening with your solar project.



2. Site Survey

A 1Solar site surveyor will travel to your house to take detailed photos of your home's electrical systems and structure to get you through the design and engineering process. This way, we have all the necessary information to submit an accurate permit to get your project started.



3. Design & Engineering

Our in-house design team will take the information from our site survey to determine how the solar system will interconnect with the existing electrical system or if it will need to be altered in any way. They will design a plan set to show how the system will be installed and that we will install it to all local codes.



4. Permitting

Our permitting team then takes the design from our Engineering team and submits a building permit to the local jurisdiction to ensure the installation of your system follows all local codes and guidelines. Depending on where you live, the permit approval process may take between 2-12 weeks.



5. Installation

Once all of the permits are approved, we will call you to schedule your solar system installation. Our professional team of installers will come to your house and install the system. This usually takes around 3 hours.



6. Inspection

After the successful installation of your solar system, your permit issuer will send out an inspector to conduct a final inspection. They are checking to ensure that we installed your system up to code and according to the plan set that we designed in the Design & Engineering step.



7. Net Meter

When we receive the notice that your system has passed the final inspection, we then take that to the local utility company. They will schedule a time to install a net meter on your house or turn on your net meter so your solar system can start producing power.

**Congratulations, your house
is now its own power plant!**



Certificate of Extended Warranty

This certificate is proudly presented to:

Name:

This certificate is proof of your 25-year extended warranty through ISolar. This is an extension of the warranty outlined in your Purchase and Installation Agreement. This zero-deductible warranty covers all workmanship and labor costs, as well as mechanical and electrical failures of your residential solar system.

Signature:

